



# Switch

DDS

**Customized Support**

# WHO WE ARE

**SwITchDDS is a dental IT support company that provides certified trained team members.**

**We enable business growth at an affordable and scalable environment while producing career opportunities.**

**We help transform your business performance by providing virtual support teams.**



# MISSION STATEMENT

A photograph of three call center agents wearing headsets, smiling and talking. The image is overlaid with a blue tint and is contained within a rounded rectangular frame.

**“Delivering Excellence in Support  
while making you Smile with an  
Affordable Solution.”**

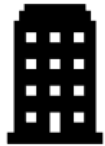


# SERVICE/SUPPORT CENTERS

- **Zimbabwe**
- **USA**
- **Costa Rica**



# WHY CHOOSE US



**No work  
from home**



**Speak the  
"Queen's English"**



**University  
Educated**



**No long term  
contracts**



**Dedicated to you  
and work the  
same hours**

# 35+ YEARS EXPERIENCE & QUALIFICATIONS

## PMS

Open Dental, EagleSoft,  
Dentrix, Carestack, and 20+  
other brands

## Imaging Software

Romexis, Galaxis, Apteryx,  
AIS, NNT, Carestream and  
more

## Equipment Manufacturers

Carestream, Sirona, Planmeca,  
Cefla, Gendex, Instrumentarium,  
KaVo, iCAT, Vatech, Acteon, etc...

## CRM

Salesforce, ODOO, Hubspot,  
Zoho

# SERVICES WE OFFER

## Dental Support Organizations

- **Help desk**
- **Server management**
- **Cyber security updates and protocols**
- **Password manager/software**
- **Establish SOP and updates**
- **New software and hardware integration**
- **New team member set up**
  - **Email/phone/shared docs/logins**
- **Project managers**
  - **PMS consolidation**
  - **New equipment integration**
  - **Equipment upgrades**

**Full time team member from \$17 per hour**

# WHAT'S INCLUDED



- **Workstations, PC infrastructure, IT Support, Cybersecurity, HR and Finance**
- **Account Manager**
- **HIPAA compliant team members and systems**

- **Employee benefits and healthcare insurance**
- **Spiritual, emotional and counselling support through our Workplace Wellness/Pastoral Care department**





# PROCESS (5 SIMPLE STEPS)

1. **Schedule a Discovery Call**
2. **Interview team members (2-3 days advance)**
3. **Select Candidate**
4. **Onboarding and IT Integration**
5. **Go!**

*Process takes as little as 5-7 business days.*



# OUR WHY

**“Delivering Excellence in Support while making you Smile with an Affordable Solution.”**

**A WIN for our clients who benefit from increased efficiency and reduced operational costs.**

**A WIN for our team members who gain employment and benefits that empower them to provide for themselves and their families.**

**A WIN for the ministries we support around the world where we donate 51% of profits.**



**LET'S GET STARTED**



**SWITCH**.com  
DDS